

Putting People First: Implementing Personalisation in Local Authorities

Chair: John Dixon

**Input: Sam Newman, OLM & Devon County Council
Jeff Jerome, Richmond
Veronica Jackson, Oldham
Oliver Mills, Kent**

Implementing Personalisation in Local Authorities

- Context for Personalisation and transforming social care
 - people, processes and service modernisation
- Governance – with DH and in ADASS
- Lessons learnt and Engagement
- Contribution of OLM